



Affordable Housing Wait List Opening for Housing Authority County of San Joaquin

The Housing Authority County of San Joaquin (HACSJ) will open its wait list lottery for the Housing Choice Voucher Program and affordable housing communities beginning on October 22, 2018, at 12:00 AM and closing on November 5, 2018, at 11:59 PM.

Applications will be accepted online only. The online application can be accessed at <https://www.hacsjonline.org/> Paper applications will not be accepted.

Wait lists for specific preferences including Advancement from Transitional Housing Assistance, Mainstream Vouchers, and Victims of Domestic Violence, Dating Violence, Sexual Assault and Stalking or other violent crimes who reside in San Joaquin County continuously accept applicants.

Lottery selection: After the wait list lottery closes, 10,000 pre-applications will be randomly selected for placement on the wait lists with claimed preferences. You will receive an email by November 30, 2018, confirming whether or not your pre-application was selected in the lottery. The time and date of receipt of the pre-application during the open period have no bearing on whether a pre-application will be selected.

Applicants not selected in the lottery will have to reapply for assistance at another time when the wait lists reopen. For a list of frequently asked questions about the wait list lottery method, visit our website at <https://www.hacsjonline.org/>.

How to apply:

Pre-applications will be accepted online ONLY and may be submitted anytime during the opening time period from any computer with internet access. Other devices such as mobile phones and tablets with internet access may also be used. If your device does not allow you to successfully submit your pre-application, or you if you do not have a device with internet access, a list of agencies with computer access is below. The online application process should take approximately 2-3 minutes per household member to complete.

Steps to Apply:

1. An email address is required. It is strongly recommended to create an email account prior to applying. Free email providers are available at yahoo.com, gmail.com, and outlook.com.

2. All applicants must be registered with HACSJ in Rent Café. To register, go to <https://www.hacsjonline.org/>. If you are already registered with HACSJ in Rent Cafe, you do not need to register again. You may select “Applicant Login” and enter your username and password, select “Login” then proceed to Step 4 below.
3. For new registrants go to <https://www.hacsjonline.org/>:
 - Select “Applicant Login”
 - Select “Click Here to Register”
 - Select “I want to apply”
 - Select “I do not have a registration code”
 - Fill in personal details
 - Fill in account information. It is important to remember this information as it will be needed later to access your account.
4. You may complete the application details. You will need:
 - Social Security numbers and dates of birth for all family members listed on the pre-application.
 - Total gross annual income for all family members listed on the pre-application.
5. You will receive an email confirming submission of your pre-application. You may also log in at any time to view your pre-application.
6. The confirmation email does not guarantee that your pre-application was selected for the lottery. It confirms that your pre-application was received.
7. You will receive an email within two weeks confirming whether or not your pre-application was selected via the randomized lottery. You may also log into Rent Café to confirm your status.

Free public computer access is available at the following locations throughout the San Joaquin County (check with agency for their hours unless stated below):

APSARA – 3830 Alvarado Ave. #C-Stockton 95204 – (209) 944-1701

Dorothy Jones Cuff Center – 2044 Fair St. – Stockton 95206 – (209) 444-5555

El Concilio –

445 N. San Joaquin St. – Stockton 95202- (209) 644-2600

95 W. 11th St. #104 –Tracy 95376 – (209) 820-5900

1215 W. Center St. Ste. 105 – Manteca 95337 – (209) 249- 2100

1330 South Ham Lane – Lodi 95242 – (209) 370-6300

Family Resource and Referral Center (Monday, Wednesday and Friday 9am-4pm)

509 W. Weber Ave. Ste. 104 – Stockton 95203

1035 W. Robinhood Drive Suite 102 – Stockton 95207

Housing Authority – Conway Homes – 741 Flint Ave. – Stockton 95206 (M-F 9am-2pm
Closed on 10/26)

Housing Authority – Sierra Vista -2436 Belleview Ave. Stockton 95206 (M-F 8am-12pm
Closed on 10/26)

Kennedy Community Center - 2800 S “D” St. – Stockton 95206 - (209) 468-3986

Stockton-San Joaquin Public Libraries – Site hours vary. Please refer to www.ssjcpl.org for site specifics

Chavez Library – 605 N. El Dorado St. – Stockton 95202

Troke Library – 502 W. Benjamin Holt Dr. – Stockton 95207

Angelou Library – 2324 Pock Ln. – Stockton 95206

Fair Oaks Library -2370 E. Main St. – Stockton 95205

Weston Ranch Library – 1453 W. French Camo Rd. – Stockton 95206

Arnold Rue Library – 5758 Lorraine Ave. – Stockton 95210

Lathrop – 450 Spartan Way – Lathrop 95330

Linden – 19059 E. Main St. – Linden 95236

Manteca – 320 W. Center St. – Manteca 95336

Mountain House – 250 East Main St. – Mountain House 95391

Ripon – 333 W. Main St. – Ripon 95336

Thornton – 26341 N. Thornton Rd. – Thornton 95686

Tracy – 20 Eaton Ave. – Tracy 95376

Taft Community Center – 389 Downing Ave. – Stockton 95206 – (209) 468-4168

Van Buskirk Community Center – 734 Houston Ave. – Stockton 95206 – (209) 937-7358

Vietnamese Voluntary Foundation – 4410 N. Pershing Ave. Stockton 95207- (209) 475-9454

Reasonable Accommodation and Computer/Internet Access:

For persons with disabilities: If the application centers do not meet your needs, a reasonable accommodation may be requested. A request for reasonable accommodation should be received by HACSJ no later than November 2, 2018 at 5:30 p.m. so that we have time to assist you before the wait list closes. Requests can be made by submitting an email to rc_portal@hacsj.org or by leaving a voicemail at (209) 460-5002. Be sure to clearly state your name, telephone number and the reasonable accommodation that you are requesting (e.g., I am a home-bound disabled person without Internet access who needs assistance with submitting my pre-application). Do not provide medical details of the disability in your email or voicemail.

Transportation: San Joaquin Regional Transit District is committed to providing safe, convenient transportation options for all San Joaquin county residents. If you need transportation trip planning assistance, please contact RTD Customer Information Center at TDD & Voice - (209) 943-1111 or 1-800- 469-8674, or visit

<http://sanjoaquinrtd.com/>

Este aviso está disponible en español en <http://www.hacsj.org/wl/wlosp.pdf>

សេចក្តីជូនដំណឹងនេះមានជាភាសាខ្មែរនៅគេហទំព័រ <http://www.hacsj.org/wl/wlokh.pdf>

Thông báo này có sẵn bằng tiếng Việt tại <http://www.hacsj.org/wl/wlovi.pdf>

FREQUENTLY ASKED QUESTIONS

HACCSJ WAIT LIST LOTTERY

What wait lists will be available on October 22, 2018?

The waitlist lottery for the Housing Choice Voucher program and other affordable housing communities. The wait list lottery will close on November 5, 2018.

Will everyone that applies, be placed on the wait lists?

No. We will be utilizing the wait list lottery system.

What is the wait list lottery?

The wait list lottery is a randomized system used by many Housing Authorities to select applicants for a wait list. This method is used to establish and maintain reasonable sized wait lists. Once the wait list application period closes, the software system will randomly select 10,000 applicants to be placed onto the wait lists.

How do I apply to the wait list lottery?

From October 22, 2018 at 12:00 am through November 5, 2018 at 11:59 pm, you will have an opportunity to apply online at <https://www.hacsjonline.org/>. No paper applications are available.

Steps to Apply:

1. An email address is required. It is strongly recommended to create an email account prior to applying. Free email providers are available at yahoo.com, gmail.com, and outlook.com.
2. All applicants must be registered with HACCSJ in Rent Café. To register, go to <https://www.hacsjonline.org/>. If you are already registered with HACCSJ in Rent Cafe, you do not need to register again. You may select "Applicant Login" and enter your username and password, select "Login" then proceed to Step 4 below.
3. For new registrants go to <https://www.hacsjonline.org/>:
 - Select "Applicant Login"
 - Select "Click Here to Register"
 - Select "I want to apply"
 - Select "I do not have a registration code"
 - Fill in personal details
 - Fill in account information. It is important to remember this information as it will be needed later to access your account.
4. You may complete the application details. You will need:
 - Social Security numbers and dates of birth for all family members listed on the pre-application.
 - Total gross annual income for all family members listed on the pre-application.
5. You will receive an email confirming submission of your pre-application. You may also log in at any time to view your pre-application.
6. The confirmation email does not guarantee that your pre-application was selected for the lottery. It confirms that your pre-application was received.
7. You will receive an email within two weeks confirming whether or not your pre-application was selected via the randomized lottery. You may also log into Rent Café to confirm your status.

How do I know if I am selected to the wait list?

Those selected through the wait list lottery will be notified by an email. Pre-application status information will also be provided in your Rent Café account which is the most efficient way to obtain the information.

If I am selected to the wait list, what do I do next?

All applicants are required to maintain their application by making sure household composition, income, address, email, and phone number is current. You may do so by logging into your Rent Café account. Applicants are also required to respond to requests from the Housing Authority to update information on their application. Failure to respond by the specified deadline will result in withdrawal of the application.

What happens if I do not get notified that I have been placed on the wait list?

If you haven't been notified that you have been placed on the waitlist, you should receive an email indicating that you were not selected in the waitlist lottery. You may also log into your Rent Café account to check your status 2 weeks after the wait list lottery closes.

Who can apply?

All families and individuals 18 years of age and older may apply.