



Rent Café Hotline: 209 460-5002

The Housing Authority of the County of San Joaquin is excited to offer an online portal called Rent Café to update waiting list information allowing 24/7 access without the inconvenience of traditional mail, phone or office visits. All active waiting list applicants have been mailed a letter introducing the online wait list update through Rent Café with instructions on how to access our online system. Please note, this is not an announcement of the opening of any waiting lists. You will only be eligible to update information on lists with an active application. All waiting lists are closed to new applicants.

You will need a computer, tablet, smart phone or other Internet connected device to complete this process. If you need computer access to register in Rent Café, the following facilities will be open beginning February 6, 2018.

Conway Homes – 741 Flint Ave. Stockton 95206 (The lab is open Wednesdays 1pm – 4pm)

Sierra Vista Homes – 2436 Belleview Ave. Stockton 95206 (The lab is open on Tuesdays 1pm – 4pm)

Tracy Homes – 311 West St. Tracy, 95376 (The lab is open on Tuesday and Thursday 1pm – 4pm)

Mokelume Manor - 26188 Manor Drive in Thornton CA (The lab is open on Tuesday and Thursday 1pm – 4pm)

In addition, your local library or other community center also might offer internet access.

If you received the waiting list update letter and are having difficulties completing registration with “Save My Spot” in Rent Café, please call 209 460-5002 and leave your name, phone number, and registration code identified in the letter you received. Your call will be returned within 2 business days. Please speak clearly and slowly so that we are certain to capture your information. Thank you and we are excited to offer this convenient new service.

La Autoridad de Vivienda del Condado de San Joaquín se complace en ofrecer un portal en línea llamado Rent Café para actualizar la información de la lista de espera que permite el acceso las 24 horas, los 7 días de la semana, sin problema del correo tradicional, el teléfono o las visitas a la oficina.

A todos los solicitantes activos de listas de espera se les envió una carta presentando los cambios de la lista de espera en línea a través de Rent Café con de talleres sobre cómo entrar a nuestro sistema en línea. Tenga en cuenta que este no es un anuncio de la apertura de ninguna lista de espera. Solo será elegible para actualizar la información en listas con una aplicación activa. Todas las listas de espera están cerradas para los nuevos solicitantes.

Necesitará una computadora, tableta, teléfono inteligente u otro dispositivo conectado a Internet para completar este proceso. Si necesita acceso a la computadora para registrarse en Rent Café, las siguientes instalaciones estarán abiertas a partir del 6 de febrero de 2018.

Conway Homes - 741 Flint Ave. Stockton 95206 (El centro de computadoras está abierto los miércoles de 1 a 4 de la tarde)

Sierra Vista Homes - 2436 Belleview Ave. Stockton 95206 (El centro de computadoras está abierto los martes de 1 a 4 de la tarde)

Tracy Homes - 311 West St. Tracy, 95376 (El centro de computadoras está abierto los martes y jueves de 1 a 4 de la tarde)

Mokelum Manor - 26188 Manor Drive en Thornton, California (El centro de computadoras está abierto los martes y jueves de 1 a 4 de la tarde)

Además, su librería local u otro centro comunitario también podrían ofrecer acceso a Internet.

Si recibió la carta de actualización de la lista de espera y tiene problemas para completar el registro en Rent Café, por favor diga su nombre, número de teléfono o clave de identidad, de la carta que recibió. Su llamada será devuelta dentro de 2 días hábiles A-Bi-Les. Por favor, hable claro y despacio para que podamos capturar su información. Gracias y estamos encantados de ofrecer este nuevo y fácil servicio.

THE HOUSING AUTHORITY OF THE COUNTY OF SAN JOAQUIN ANNOUNCES THE WAITING LIST UPDATE USING THE ONLINE PORTAL

ATTENTION: ACTIVE WAITING LIST APPLICANTS

The Housing Authority of the County of San Joaquin is updating its waiting lists through the online portal, Rent Café. All active waiting list applicants have been mailed a letter introducing the wait list update through Rent Café. The letter includes simple instructions on accessing the online portal system and how to use the "SAVE MY SPOT" feature. The deadline for the "SAVE MY SPOT" feature is only available until February 28, 2018. Applicants who fail to respond by the deadline date will be removed from all applicable waiting lists. Reasonable accommodations requests may be made by calling (209) 460-5002.

Please Note: All affordable housing waiting lists are closed.

LA autoridad de vivienda del Condado de SAN JOAQUIN anuncia la lista de espera actualización usando el ONLINE PORTAL atención: Solicitantes de lista de espera activa la autoridad de vivienda del Condado de San Joaquín está actualizando sus listas de espera a través del portal en línea, alquiler de cafetería . Todos los solicitantes de la lista de espera activa se ha enviado una carta de introducción de la actualización de la lista de espera a través de alquiler cafetería. La carta incluye instrucciones sencillas sobre cómo acceder al sistema en línea del portal y cómo utilizar la característica "Guardar mi lugar". La fecha límite para la función de "Guardar mi lugar" sólo está disponible hasta el 28 de febrero de 2018. Los solicitantes que no responden a la fecha se eliminarán de todas las listas de espera aplicables. Adaptaciones razonables las solicitudes podrán hacerse llamando al (209) 460-5002. Por favor Nota: Todas las listas de espera de vivienda están cerradas.

HOUSING AUTHORITY DÙNG PHƯƠNG TIỆN ONLINE ĐỂ CÁC GIA ĐÌNH HIỆN CÓ TÊN TRONG DANH SÁCH CHỜ ĐỢI WAITING LIST CẬP NHẬT HỒ SƠ CỦA MÌNH.

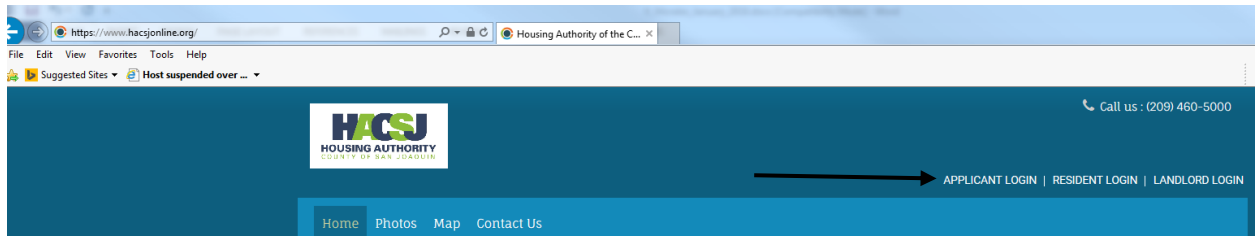
THÔNG BÁO: CÁC GIA ĐÌNH HIỆN ĐANG CÓ TÊN CHỜ ĐỢI TRONG WAITING LIST

Housing Authority quận hạt San Joaquin thông báo cho những gia đình hiện đang có tên trong danh sách chờ đợi (waiting list) Gia đình quý vị phải sử dụng trang mạng cập nhật thông qua thông tin trực tuyến (Rent Café). Cơ quan Housing gửi kèm thư giới thiệu, hướng dẫn cách cập nhật đơn giản và dễ hiểu, cách làm thế nào để giữ chỗ cho mình "SAVE MY SPOT". Thời hạn cuối để quý vị cập nhật là ngày 28 tháng 2, 2018. Những gia đình không cập nhật trước ngày nói trên sẽ bị lấy tên ra khỏi danh sách chờ đợi (waiting list)

Xin lưu ý: Tất cả các chương trình trợ cấp Housing hiện tại không có phát đơn.

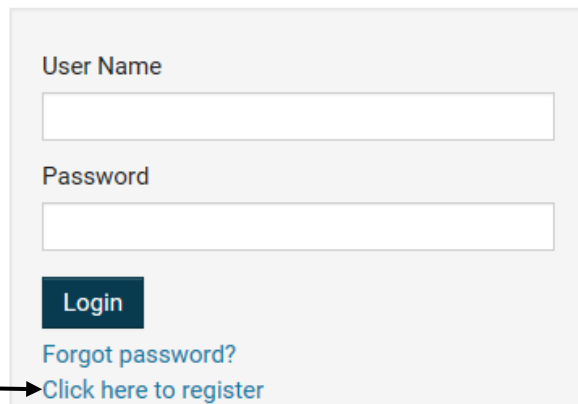
Yardi Save My Spot

1. Go to www.hacsjonline.org and select “Applicant Login”



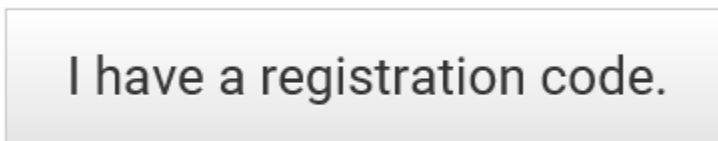
2. Select “Click here to register”

Login

A screenshot of the login form on the website. The form is contained within a light gray box and includes the following elements:

- A label "User Name" above a text input field.
- A label "Password" above a text input field.
- A dark blue button labeled "Login".
- A link labeled "Forgot password?" in blue text.
- A link labeled "Click here to register" in blue text, which is highlighted by a black arrow pointing from the left.

3. Select “I have a registration code”



Yardi Save My Spot

4. Enter the registration code that was on the letter you received and select “Go”

From Website

Enter Your Registration Code

3156-TT0000001

Go

From Letter

- Go to www.hacsjonline.org
- Click “Applicant Login”
- Select “Click Here to Register”
- Select “I have a registration code.”


Enter the **Registration Code**: 3156-TT0000001

5. Enter the personal detail and account information as it pertains to you. Select the “I’m not a robot” box. Review the terms and conditions and check the box if you have read and accept the Terms and Conditions. When the all the information is entered select “Register”

Personal Details

First Name*	<input type="text" value="Save"/>
Last Name*	<input type="text" value="My Spot"/>
SSN#**	<input type="text" value="999-99-9999"/>
Phone (Home)*	<input type="text" value="(209) 999-9999"/>

Account Information

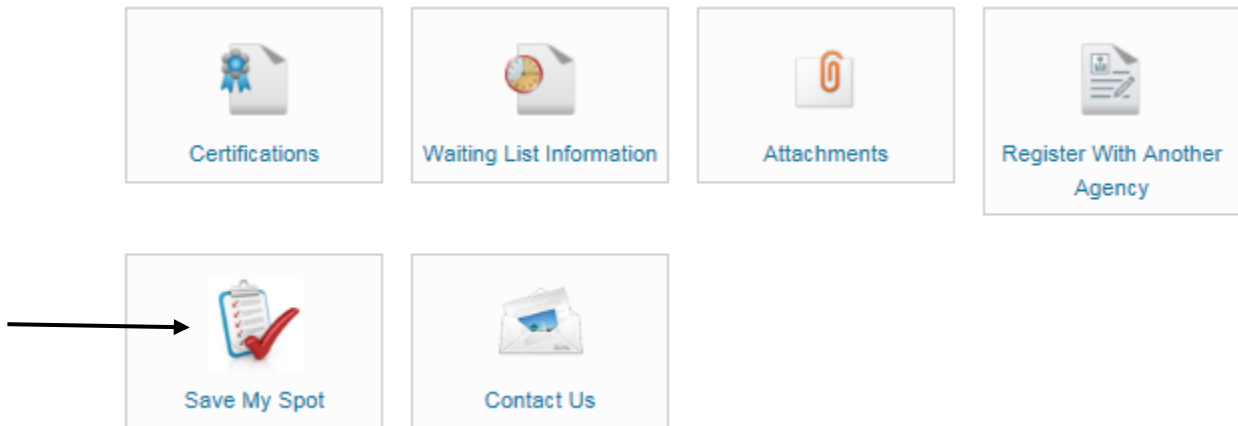
Email Address* (Your email address is your user name)	<input type="text" value="savemyspot@email.com"/>
Password*	<input type="password" value="..."/>
Confirm Password*	<input type="password" value="..."/>
<input checked="" type="checkbox"/> I'm not a robot	
<input checked="" type="checkbox"/> I have read and accept the Terms and Conditions	

* Required fields
** Data in these fields will be validated against information available with The Housing Authority of the County of San Joaquin

Register

Yardi Save My Spot

6. From the main online portal page, select "Save my Spot".



7. For each waiting list, select either the "Save My Spot Box" or "Remove Me from List" box. Select "Save" when a box has been selected for each waiting list.

